



Calsonic Kansei

Sonitrol Tri-County
36528 Grand River
Suite A-2
Farmington Hills, MI 48335

August 30, 2007

Attn: Leo Wanstreet:

In 1997, Calsonic North America moved into our New World Headquarters in Farmington Hills. Because of our status as both corporate office and development & research facility, a comprehensive security system involving both intrusion and card access was a high priority. We had unique needs that required the services of a company that could not only comply with our specifications for streamlined performance, but also provide system flexibility for future growth and changes in our operational needs, and then follow up with quality service as required.

Comparing features, benefits, and pricing resulted in proposals which were all over the board. I wanted to let you know how pleased we've been over the last 10 years with our decision to choose Sonitrol.

From our first contact with the Sales Department through the completion of the installation, and up until now, Sonitrol continued to address our needs in a prompt and effective manner.

Again it has been a pleasure to work with your company and staff, who have shown a true commitment to providing customer satisfaction.

Sincerely,

Herbert Sawchuk
Manager, Facilities and Administration