

*January 13, 2003*

*Sonitol Tri-County  
P.O. Box 952375  
St. Louis, MO 63155*

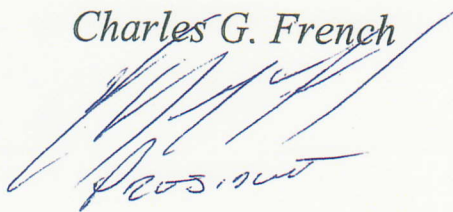
*To whom it may concern:*

*This letter is in response to a phone inquiry we received, concerning the level of satisfaction that we have had with Sonitol.*

*We have been a Sonitol customer for several years. Over the course of this time frame, we have been extremely satisfied with the service we have received. When an incident occurs, we and the Police Dept. are notified promptly. We also receive wonderful service, when we encounter an equipment issue. The service representatives are polite and courteous and Sonitol responds quickly to solve the problem.*

*We appreciate the wonderful service we continually receive and look forward to doing business in the future.*

*Charles G. French*



*President*