



May 23, 1997

Mr. Steve Lawson
Sonitrol
36528 Grand River
Suite A-2
Farmington Hills, Michigan 48335

Dear Steve,

We have been a client of Sonitrol since January 1996, and wanted to take this time to say, "thank you" for the outstanding job that you and your company does for us.

Your personnel is always more than willing to go that "extra mile" to ensure our satisfaction, in even the simplest of requests. The follow up, and quick action that is taken by your staff in the event that our alarm is tripped, or if the alarm is left unarmed allows us to right the situation in a timely fashion.

We are confident that our space is secure in our absence. Thank you for a job well done.

Sincerely,

A handwritten signature in cursive script that reads "Chris Sarris".

Chris Sarris
President