

HOWARD COOPER

February 12, 2003

Mr. Brian W. Barber
Sonitrol Tri-County
36528 Grand River, Ste. A-2
Farmington Hills, Mi. 48335

Dear Mr. Barber,

I would like to take this opportunity to let you know that Howard Cooper has been a satisfied customer with Sonitrol Tri County for over 15 years now. We are very satisfied with the performance of our alarm system and have been since day one. Over the years we are continually impressed with the amount of service and how well we are treated. Regardless if it is a follow up to see how we are doing or if it is a service call we are made to feel important every time. That in itself is just as important today as it was when we decided to go with Sonitrol Tri County over 15 years ago.

It is with great pleasure that I refer Sonitrol as a superior company to anyone who might be considering security for their building. Sonitrol not only has the technology but the service to back it up.

Sincerely,

HOWARD COOPER, INC

George Davis

George Davis
General Manager

HOWARD COOPER, INC.
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