



KESSEL FOOD MARKETS

November 9, 1999

Mr. Michael Buckel, Sales Manager
Sonitrol Security
3907 S. Saginaw Street
Flint, MI 48507

Dear Michael,

As always, I am continuing to call you with the last minute needs concerning asset protection and as usual, you came through with timely quotes and anticipated installation times.

However, this time you and your technicians outdid yourselves. Please thank each of your Associates on my behalf who came through in my time of need. My compliments on a wonderful staff and team.

Thanks again!

Sincerely,

A handwritten signature in black ink, appearing to read "Dan", written in a cursive style.

Dan Kruszka

DK:ph