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Pastor/ Teacher

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June 27, 2001

Mr. Mike Buckle
Sonitrol Tri-County
36528 Grand River, Suite A-2
Farmington Hill, MI 48335

Dear Mr. Buckle,

As a burglar and fire alarms customer at least for fourteen years, I would like to thank you for the consistent service. We recently contracted your firm as our fire alarm contractor for our newly renovated administration office. After the completion of the work and during the inspection it was discovered that the existing panel was not in accordance to the current code of Building & Safety Electrical Division. We also understand that there are wires and components, which might not be acceptable in accordance with the current panel or any new panel.

Your firm has monitored our burglar and fire alarm in the past, however we recently discovered that the fire alarm was partially monitored (i.e. only 6 smoke detector) not the entire fire alarm system. However it is required for the fire alarm device to be operable be able to send a signal to a 24 HR supervise panel. We hope that you Mr. Mike Buckle, the General Manager will continually work toward completing the renovation project installation by satisfying the City of Detroit Building and Safety Electrical Division.

We are sure that there are some adjustments to the scope of work, as well as the cost of the work that was proposed, an is require compliance with current codes for our new administration office. It is our hope is that between your sales department, monitoring department and installation department would work together in crediting and debiting our accounts.

Respectfully,

Reverend Ronald L. Copeland
Project Manager

cc: Harry A. Martin

Robert L. Glenn
Chairperson, Deacon Ministry

Mary L. Davis
Chairperson, Trustee Ministry