



1510 N. Elms Road • Flint, MI 48532-2000 • (810) 733-2300

To: Mike Buckel
Sonitrol

From: Tony Paris, Vice President

Date: 1/28/2008

Re: Pioneer's Sonitrol Implementation

Mike,

I would like to thank you and your team for a smooth transition to our new Sonitrol security system. The cutover was as seamless and well executed as you said it would be. Your team was excellent to work with during this process and I greatly appreciate the pains they took to make sure our staff was not inconvenienced in any way by the cutover. We are looking forward to a long and positive relationship with your company.

Thanks again and great job!

Tony Paris
Vice President