

**Whatman Inc.**

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January 15, 2003

Pat Crowell  
Sonitrol Tri-County  
36528 Grand River, Suite A-2  
Farmington Hills, MI 48335

Dear Pat:

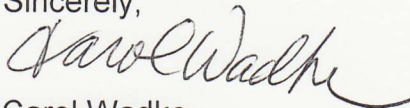
We have been using Sonitrol's Access and Fire Detection services since 1995 and have been extremely satisfied with both service and equipment.

Our contact with service technicians and monitoring operators has always been attentive, professional, and timely.

Equipment additions have been seamlessly implemented with positive feedback on ease of use from our employees.

I fully recommend Sonitrol to any business needing a dependable security solution.

Sincerely,



Carol Wadke  
Business System Support Specialist

